

Our Top 5 Copy & Paste Review Templates



Response for a One to Three Star Review

Hi [INSERT REVIEWER NAME], our goal is to always achieve five stars by offering our customers the best quality services. We welcome you to call us directly to discuss your experience further at [INSERT YOUR PHONE NUMBER HERE]. –The Staff at [INSERT BUSINESS NAME HERE]



Response if a Customer Accuses Your Business of Something You Didn't Do

Hi [INSERT REVIEWER NAME], we at [INSERT BUSINESS NAME HERE] aim to provide the best service to all of our customers and at times there might be a miscommunication. If you would like to share more of your experience with us please call us at the office at [INSERT YOUR PHONE NUMBER HERE]. –The Staff at [INSERT BUSINESS NAME HERE]



Response for a Three or Four Star Review

Hi [INSERT REVIEWER NAME], thank you for sharing your feedback with us. We appreciate you choosing [INSERT BUSINESS NAME HERE]. If we can improve your experience please call us directly at [INSERT YOUR PHONE NUMBER HERE]. –The Staff at [INSERT BUSINESS NAME HERE]



Five Stars With Comments from the Reviewer

Hi [INSERT REVIEWER NAME], thank you for sharing your 5-star review with us. We love hearing from satisfied customers like you and look forward to seeing you next time. - The Staff at [INSERT BUSINESS NAME HERE]

Note: Increase the level of personalization with this sentence "We are so glad you enjoyed [INSERT WHAT THEY SAID THAT THEY LIKED IN THE REVIEW HERE]."



Response for a Five Star Review With or Without Comments from the Reviewer

Hi [INSERT REVIEWER NAME], thank you for sharing your 5-star review with us. We love hearing from satisfied customers like you and look forward to seeing you next time. –The Staff at [INSERT BUSINESS NAME HERE]

If they leave a comment, refer to what they said: "We are so glad you enjoyed [INSERT WHAT THEY SAID THAT THEY LIKED IN THE REVIEW HERE]."

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